

Rental terms

1. Delivery and return of the vehicle

Unless otherwise agreed, the vehicle must be picked up and delivered to the Rental Service's address. The vehicle must be handed in neat condition, with a full fuel tank. Gas for cooking is not included in the rent. Renter can use the gas that is left on the gas bottle but must pay for any swap of the bottle during the rental period. The Renter confirms by signing the lease that he/she has the necessary driver's license for the vehicle.

2. Terms of payment

Rent is paid in advance with 50% at contract signing, the remaining 50% is due for payment 10 days before the rental period starts. The security deposit must be received no later than when picking up the vehicle. Deposit is refunded within three days after drop-off the damage-free vehicle. In the event of any damage, the deposit is withheld pending assessment. Exceeding the included kilometer limit is charged with EUR 0,50 per km. Road toll, possible fines, and lack of fuel refilling, are to be deducted from the deposit.

3. Cancellation

If canceled within 30 days before the rental period, a cancellation fee corresponding to the 50% advance rent will be charged. If canceled later than 30 days before the rental period, 100% of the agreed rental amount will be charged. Any non-payment of rent is considered a breach of the rental agreement.

If the Renter is unable to use the vehicle due to illness or other circumstances, the Rental Service will certify the circumstances, so that compensation can be claimed via the Renter's travel insurance.

4. Delayed return

If the Renter during the rental period realizes that the return will be delayed, the Rental Service must be informed immediately. In the event of delayed return, the Renter must pay extra rent for the period that exceeds the agreed rental period, as well as a fee of additional 50%. If the Rental Service can document losses beyond this as a result of the delay, the Renter must compensate the loss.

5. Rental Service defaults

If the vehicle is not ready for delivery at the agreed time, the rent must be reduced proportionately. In such cases, the Renter can choose whether he wants to maintain or withdraw from the agreement.

If the rental objects are not in contractual condition, the Renter can demand a reduction in the rental price. If the defect is of a serious nature, the Renter can withdraw from the agreement.

6. Fire, theft, damage, delayed return

If a fire occurs, theft or burglary or other insurance damage is committed during the rental period, the Renter must immediately report to the Rental Service and insurance company. Theft and burglary must also be reported to the nearest police station or sheriff's office. In the event of damage to the vehicle where the insurance is used, the Renter is responsible for covering a deductible of EUR 1100. The Renter is in any case responsible for the rental objects during the rental period and is obliged to return them in the same condition as when handed over. Any damage that may not be covered by the insurance is covered by the Renter at a rate provided by the Rental Service, not limited to the deposit.

7. Interruption

In the event of damage during the rental period, the Renter can not demand repayment of any part of the rental amount. The Rental Service is not responsible for delays, holiday interruptions or similar conditions due to errors or defects that occur after delivery of the rental object. Should damage occur to the rental object, so that it cannot be handed over, the Renter is only entitled to a refund of the paid rental amount.

8. Condition at handover

The Renter is obliged to inspect the rental objects upon delivery. Any information about damage, discovery of damage, lack of maintenance or cleaning is communicated in writing to the Rental Service. It is important to spend sufficient time on inspection, as such damage / defects cannot be invoked at a later date. The Renter is also obliged to inform about any damage that has occurred during the rental period, when handing in / picking up the rental object.

9. Transfer of agreements

The rental agreement is personal, and subletting is not permitted. The Renter is also the only user with the right to drive the vehicle under the agreement and does not have the opportunity to lend it out or make it available to drivers not mentioned in the agreement.

10. Disputes

Any disputes can be brought before the Consumer Council in the region where the Rental Service is located or raised as a case before the ordinary Norwegian court.